

## IT Service Offerings

Maintaining an effective IT infrastructure is vital to operating a successful business. From fully-managed networks to one-time disaster recovery or server/desktop repair, ComTec is here to help. When you partner with ComTec, you not only get quality IT solutions, you get the peace of mind that comes with knowing your IT is secure and attended to by industry leading experts.

Our IT specialists work with technology systems across a variety of industries. We stay current with best practices and technology trends, so we're always prepared to assess your company's needs and develop a solution that's optimally suited for you.



PartnerDirect  
Registered



#### CORPORATE HEADQUARTERS

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Fax: 860.828.2004

#### IT Partnerships:



#### Why choose ComTec:

##### EXPERT TEAM TO PUT YOUR MIND AT EASE

You don't have to staff an entire IT team in-house. With our Managed Services solution, ComTec's professionals are an extension of your own team. You can rest assured knowing your systems are being evaluated regularly by experts.

##### ALWAYS THE RIGHT FIT

ComTec offers scalable solutions, meaning your level of IT service can grow and change along with the needs of your business. We are here to help when, where and only to the extent that you need us.

##### CUSTOM TAILORED SOLUTIONS

Because we understand that IT needs vary depending on the size of your business and/or the industry you are in, ComTec's experienced staff of experts will work with you to determine the optimal IT solution for your needs.

##### PROVEN RESULTS

We are proud to implement today's best practices to deliver exceptional results you can rely on, time and time again. It is no wonder our client retention and satisfaction ratings are so high.

Visit us at [comtecsolutions.com](http://comtecsolutions.com)

## How We Can Help:



### Strategic Planning / CIO Services

#### CREATE COST-EFFECTIVE AND EFFICIENT IT PLANS

At ComTec, we'll work with you to align your IT strategy with your business goals for operations, production, sales, and marketing. Our process starts by looking at your current IT infrastructure. We use that information to create custom technology roadmaps that will help form a consistent and proactive plan. Our strategic planning services are specifically designed to impact your operations and your bottom-line, all within an agreed upon budget.



### Managed Services

#### SAVE YOURSELF TIME, RESOURCES, AND HEADACHES. LEAVE IT TO US

We know how important your IT Infrastructure is to your business' efficiency and productivity, and how costly downtime can be. That's why our 24/7 IT support service will constantly monitor your network to solve problems as soon as they happen. We offer different levels of service, including Proactive IT Service, which covers system maintenance and monitoring, and Supplemental IT service, which provides essential repairs and fixes as needed.



### Cloud Backup

#### FEEL RELIEVED KNOWING YOUR DATA IS SECURE AND ACCESSIBLE

Secure, reliable backup is critical to protect your business' data from unexpected system failure. ComTec's integrated cloud backup system is designed to preserve your data while using less of your network and storage resources. It features powerful autonomic-healing, validation-restore capabilities, and military grade encryption.



### Disaster Recovery

#### WE'LL ACT FAST TO REPAIR SYSTEMS WHEN PROBLEMS ARISE

ComTec Disaster Recovery Solutions address both physical and virtual environments—critical data, applications, and complete systems. So when trouble hits, we can help you make sure your business continues with as little downtime and interruption as possible. Proactively, ComTec's team of IT experts can perform an in-depth Business Impact Analysis to pinpoint areas where your system is vulnerable, and we'll use that information to implement a Disaster Recovery solution that will minimize productivity loss when a problem occurs.



### Cloud Hosting

#### VIRTUAL SERVERS TO PROVIDE HOSTING SERVICE

Unlike other one-size-fits-all cloud computing solutions, our approach provides a range of features that enables convenient on-demand access to a shared pool of resources including networks, servers, storage, applications, and services. It can be deployed rapidly and released with minimal management – maximizing IT efficiency and minimizing costs.



### Cybersecurity

#### PROTECT YOUR BUSINESS INFORMATION ASSETS

With the rise of online services and technology across industries, cybersecurity has more relevance than ever before. Without the proper security measures in place, your business may be at risk for data loss and breaches that could compromise information privacy. We understand that cybersecurity components play a critical role in system and software safety. That's why we provide extensive and scalable options you can rely on to protect essential network and computer processes.

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