



Cloud Hosting Solutions Built for Epicor Kinetic

Hosting your Epicor Kinetic software in the cloud frees your team from time-consuming IT troubleshooting, and allows them to stay focused on revenue-generating objectives.

Unlike other one-size-fits-all cloud computing solutions, our approach provides a range of features that enables convenient on-demand access to a shared pool of resources including networks, servers, storage, applications, and services. It can be deployed rapidly and released with minimal management – maximizing IT efficiency and minimizing costs.

Managing complex networks, servers, and storage has never been easier or more cost effective.



PROGRAM FEATURES

Achieve greater efficiency while lowering costs

- ITAR Compliant
- Monitored 24x7x365
- Managed by IT & Epicor Experts Under One Roof
- Full Access to Your Servers
- Upgrade Flexibility
- Failover to Secondary Datacenter

EPICOR EXPERTS

Benefit from our experience

We are an Epicor Certified Platinum Partner and have been implementing the product for over 25 years. Our Expert IT staff maintains a detailed knowledge of both Epicor solutions and the platforms they require and can help you plan for infrastructure, hardware sizing, and continued growth. Our hosting solution follows all Epicor guidelines and is managed by Epicor certified engineers.

ADVANTAGES OF HOSTING

Choose the platform that fits your business

With ComTec, you are assured of the most up-to-date solutions that are scalable and flexible to fit your current needs and you can add to them when your company is ready. We provide smart client and/or web client access to your software, you have full access to your server, and full access to Microsoft SQL if needed. You can request backups and restores of databases when needed and we provide a minimum of four database slots (Production, Test, Training, Pilot).

CORPORATE HEADQUARTERS

65 Elmgrove Park
Rochester, NY 14624
Phone: 585.621.9303

1224 Mill Street – Building B
East Berlin, Connecticut 06023
Phone: 860.828.2199

Visit us at comtecsolutions.com

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SECURE, RELIABLE SERVERS

Know your data is secure and accessible

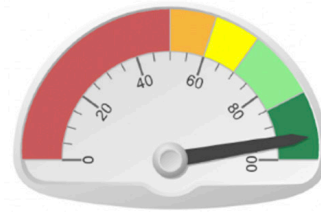
Our servers are located in an ITAR compliant Class A datacenter in Rochester, NY, and are optionally backed up by a Microsoft Azure Government datacenter in Austin, TX. ComTec's scalable and robust cloud computing platform is supported by our world-class infrastructure and certified engineers. The servers are monitored, managed, patched, and maintained by our network engineers 24x7x365. By utilizing secure networking paths your data can travel securely over public networks and be stored safe and sound.

QUARTERLY SYSTEM REVIEWS

IT managed services and quarterly summary report

ComTec provides complementary quarterly system reviews with our team to help keep your company up-to-date and aware of market changes, industry trends, and any available software upgrades. ComTec also provides monthly IT Managed Services Executive Summary Reports. Our goal is to make sure your solution is always meeting the needs of your growing company.

Overall Score



A

Previous: A

	Current Score	Previous Score
<i>Asset Management</i>		
Devices Under Management	A+	A+
Server and Network Warranty	B	B
<i>Security Monitoring</i>		
Antivirus	A	A+
Windows Patching	A	A-
Third Party Patching	A+	A+
Data Protection	A+	A+
<i>Performance</i>		
Servers	A+	A+
Ticket Summary	A+	A+

WHY CHOOSE COMTEC

For more than 25 years, ComTec Solutions has provided professional consulting and technology implementation services to companies of all sizes across a range of industries. We are a leading provider of Epicor Kinetic Software and Services and IT Managed Services in the United States. We are a privately held company headquartered in Rochester, NY, and have a second location in Hartford, CT. As we continue to grow and expand our customer footprint, we are committed to providing the very best technology solution to fit your specific needs. When you partner with ComTec, you not only get quality technology solutions, you have the peace of mind that comes with knowing your systems are secure and attended to by industry leading experts.

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